



## Client Feedback Form

Thank you for visiting A Child's World. Our clients are important to us and we work hard to meet everyone's needs. Feedback from our clients is vital to help us continue and improve the high quality of customer service we commit to providing our clients. Please take a moment to complete this short questionnaire.

Please tell us the date and time of your visit:

Did we respond to your needs today?

YES  NO

Comments:

Was our service provided to you in an accessible manner?

YES  SOMEWHAT  NO (please explain below)

Comments:

Did you have any problems accessing our services?

YES (please explain below)  SOMEWHAT (please explain below)  NO

Comments:

Please add any other comments you may have:

Contact information (optional)\*: \_\_\_\_\_

Thank you.

Management

A response will be provided to a complaint within 21 working days.